



Charles Schwab Cup Championship

2020 VOLUNTEER APPLICATION

Phoenix Country Club, Phoenix, Arizona | November 4 – 8



CHAMPIONS

One (1) volunteer per application. You can also apply online at: volunteers.charlesschwabcupchampionship.com

- Junior/College Volunteer Application**
- Volunteer Application**

CONTACT INFORMATION:

***Mandatory fields to fill in, if applicable (PLEASE PRINT CLEARLY)**

*Mr./Ms./Mrs./Dr. Name: _____

*Address: _____ *Suite/Apt: _____

*City, State, Zip: _____

*Home Phone: _____ *Cell Phone: _____

*Email Address: _____

*Parental Guardian Email Address: _____

*Parental Home Phone: _____ *Parental Cell Phone: _____

*DOB (MM/DD/YYYY): _____ *Gender: Male ____ Female ____

Your first and last name will be printed on your Volunteer Credential. How would you like for your first name to appear on your credential?

PRINT CLEARLY (i.e. James or Jim, check this box etc.) _____

COMMITTEE & SCHEDULE PREFERENCE: See attached committee descriptions and dates of operation.

- All Volunteers are required to work a minimum of three (3) DAYS.
- Positions are filled with a completed and/or paid application. No spots will be held for any committee.
- **NOTE:** Transportation and golf cart shuttle committees require minimum age of 25.
- **ALL VOLUNTEERS:** Please list your top 3 committee preferences here (with #1 being your first choice - this includes return volunteers who want to work the same committee again).

1. _____ 2. _____ 3. _____

****If you selected the Marshal Committee, please write your *HOLE* preference:** _____

- Please check this box if you are a member of Phoenix Country Club.

Please circle "YES" or "No" for each date to indicate your desired availability

Week Prior 10.26-11.01.2020	Monday 11.02.2020	Tuesday 11.03.2020	Wednesday 11.04.2020	Thursday (Rd. 1) 11.05.2020	Friday (Rd. 2) 11.06.2020	Saturday (Rd. 3) 11.07.2020	Sunday (Rd. 4) 11.08.2020
YES NO	YES NO	YES NO	YES NO	YES NO	YES NO	YES NO	YES NO

- **VOLUNTEER PACKAGE:** Volunteers are required to purchase a Volunteer Package as described below.
- **Presently enrolled Junior, College, or University Student are to receive a complimentary Volunteer Package**

Junior, College, or University Student Volunteer Package	
Adult Tee Shirt (circle size):	S M L XL XXL
Baseball Cap – one size fits all	
(1) Volunteer Badge – Grounds Access Entire Tournament Week	
(1) Commemorative Volunteer Lapel Pin	
(1) Meal per working Volunteer shift	
(10) Good Any One Day Grounds Tickets	



Charles Schwab Cup Championship
2020 VOLUNTEER APPLICATION
 Phoenix Country Club, Phoenix, Arizona | November 4 – 8



REQUIRED VOLUNTEER PACKAGE Register on or prior to April 12 \$55 (valid for 2019 volunteers only); Volunteer Package after April 13 \$60

MEN PACKAGE	WOMEN PACKAGE
Men's Shirt (circle size): S M L XL XXL 3XL	Women's Shirt (circle size): XS S M L XL XXL 3XL
Men's Jacket (circle size): S M L XL XXL 3XL	Women's Jacket (circle size): XS S M L XL XXL 3XL
Baseball Cap – one size fits all	Headwear (circle choice): Baseball Cap OR Visor
(1) Volunteer Badge – Grounds Access Entire Tournament Week	(1) Volunteer Badge – Grounds Access Entire Tournament Week
(10) Good Any One Day Grounds Tickets	(10) Good Any One Day Grounds Tickets
(1) Commemorative Volunteer Lapel Pin	(1) Commemorative Volunteer Lapel Pin
(1) Meal per working Volunteer shift	(1) Meal per working Volunteer shift

SUBTOTAL #1 \$ _____

OPTIONAL VOLUNTEER MERCHANDISE SPECIAL OFFERS - Please circle options and fill out total prices below.

Extra Women's Volunteer Shirt: XS S M L XL XXL 3XL	\$25 per item	Quantity: ___ x \$25 = _____
Extra Men's Volunteer Shirt: S M L XL XXL 3XL	\$25 per item	Quantity: ___ x \$25 = _____
CSCC Week Long Ticket (Retail Value: \$100; Valid Thur- Sun)	\$50 per item	Quantity: ___ x \$50 = _____
Alternate Women's Outerwear Piece: S M L XL XXL	\$50 per item	Quantity: ___ x \$50 = _____
Alternate Men's Outerwear Piece: S M L XL XXL	\$50 per item	Quantity: ___ x \$50 = _____
Straw Hat (circle size): S/M M/L L/XL	\$25 per item	Quantity: ___ x \$25 = _____
Floppy Hat (circle size): S/M L/XL	\$25 per item	Quantity: ___ x \$25 = _____

METHOD OF PAYMENT

Cash Check # _____

TOTAL \$ _____ (please enter total amount of Subtotals # 1 and # 2)

MAKE CHECK PAYABLE TO CHARLES SCHWAB CUP CHAMPIONSHIP

Mail Application and Payment directly to:

PGA TOUR
 Attn: Kristi Lee Fowlks
 2901 North 7th Street
 Phoenix, AZ 85014

***If you choose to pay by credit card, please apply online at:**

<https://events.r2it.com/volunteer/csc2020/>



VOLUNTEER APPRECIATION

SPONSORED BY



Official Sponsor of the PGA TOUR

You are encouraged to report negative side effects of prescription drugs to the FDA.

Visit www.fda.gov/medwatch, or call 1-800-FDA-1088057-3303-PM

TERMS

Registered volunteers at the participating tournaments identified below who are at least eighteen (18) years old and who sign up (either on the tournament volunteer registration form or at <https://www.pgatourvolunteergift.dja.com> (each, an “Entrant”) to share their personal information with Volunteer Appreciation Program sponsor Astellas Pharma US Inc. (“Sponsor”) will receive a Traveling PGA TOUR Collapsible BPA Free 750mL Silicone Drinking Sport Water Bottle made from recyclable materials and food grade platinum silicone materials.* (the “Gift”).

By signing up, Entrants acknowledge that they are agreeing to provide the personal information described below to PGA TOUR and to Sponsor. The specific personal information that will be shared with PGA TOUR and Sponsor is the Entrant’s first and last name, email address, physical address, date-of-birth/age range, gender and the tournament at which the Entrant registered to volunteer. PGA TOUR’s privacy policy, see <https://www.pgatour.com/company/privacy-policy.html>; Sponsor’s privacy policy, see <https://www.astellas.us/footer/privacy/>. Limit one entry per registered volunteer, and limit one Gift per Entrant.

This Special Offer is made available on a limited basis and only to registered volunteers at the participating tournaments identified above. PGA TOUR reserves the right to amend the list of participating tournaments from time to time. Award of Gift subject to confirmation by PGA TOUR with participating tournament the valid volunteer registration of the Entrant. Offer valid for a limited time and while supplies last. Special Offer cannot be combined with any other offer or discount. PGA TOUR reserves the right in its sole discretion to substitute the Gift for an item of equal or greater value. No refunds or exchanges of Gift. PGA TOUR’s system shall serve as the official time keeping device for this Special Offer, with number and order of entries based strictly on PGA TOUR’s records. Gift will be available for pickup at the time and place designated by the participating tournament at which the Entrant is a registered volunteer. * Estimated retail value \$25

SPECIAL OFFER

Myzbetriq® (mirabegron) is the Official Sponsor of the PGA TOUR Volunteer Appreciation Program. In an effort to show gratitude for your passion and dedication to volunteerism, the PGA TOUR Volunteer Appreciation program is offering you the opportunity to **receive a free gift!**



VOLUNTEER APPRECIATION

SPONSORED BY



Official Sponsor of the PGA TOUR



You are encouraged to report negative side effects of prescription drugs to the FDA. Visit www.fda.gov/medwatch or call 1-800-FDA-1088 057-3371-PM

Choose yes to share your personal information with the PGA TOUR and Volunteer Appreciation Program sponsors so that you can receive news and product information from each, and receive your custom and exclusive collapsible sport water bottle and carabiner clip – only available through this special offer! [Click here for terms](#)

*Must be 18 years of age to participate
 Yes No

VOLUNTEER COMMITTEE DESCRIPTIONS

ADMISSIONS & WILL CALL: Assist with selling, scanning, distribution of Will Call tournament tickets at Main Admission Gates, check for proper credentials, and provide general information to spectators.

Dates of Operation: Wednesday - Sunday of tournament week (November 4 - 8)

AMBASSADOR PROGRAM: Act as “ambassador caddie” during Championship Week. Contribute to the PGA TOUR Champions staff in answering on-site questions about the course, tee times, restroom and hospitality locations, pass out programs. You are the tournament source of knowledge and information for our spectators, corporate sponsors, volunteers and players.

Dates of Operation: Wednesday - Sunday of tournament week (November 4 - 8)

CADDIE SERVICES: Assist with PGA TOUR Champions professional caddie registration and services throughout tournament week. Distribute/wash/collect towels and bibs, maintain the caddie lounge area, act as a concierge. On Wednesday of tournament week, manage the registration and logistics of the Official Pro-Am amateur caddie program.

Dates of Operation: Monday - Sunday of tournament week (November 2 - 8); Wednesday Official Pro-Am Amateur Program

CORPORATE HOSPITALITY/MILITARY PATRIOTS OUTPOST: To provide information and assistance to corporate clients ensuring the best possible experience. Greet guests and confirm properly credentialed clients are allowed in private hospitality areas. Assist Marshals with noise control when players approach hospitality areas. Some client interaction necessary when scanning and wrist banding clients and position may require some or occasional standing.

Dates of Operation: Thursday - Sunday of tournament week (November 5 - 8); dates are subject to change

GOLF CART SHUTTLES/GOLF CARTS: Allocate golf carts to PGA TOUR Staff, Volunteer Leadership, Vendors and Operations. Maintain a sign-in/sign-out sheet and assign cart signage to individuals and signs on carts. Ensure cart keys are returned; carts are charged and cleaned daily. To provide cart transportation for disabled spectators to and from the bus drop at the main entrance to designated areas on the golf course. Responsible for transporting players and caddies to/from specific areas determined by the Rules Officials. **Must be age 25 or older with a valid driver’s license to operate a golf cart transporting passengers.**

Dates of Operation - Golf Events: Pre-Friday - Post Monday of tournament week (October 30 – November 9)

Dates of Operation – Golf Cart Shuttles: Monday - Sunday of tournament week (November 2 - 8)

GOLF EVENTS: Assist with operational set-up, registration, collect scorecards, and gift distribution for the following events: Sponsor Golf (Monday, Nov. 2); Official Pro-Am Pairings Party (Tuesday, Nov. 3); Official Pro-Am (Wednesday, Nov. 4); Charles Schwab Pro-Am (Monday, Nov. 9).

Dates of Operation: Monday, Tuesday, and Wednesday of tournament week and Post Monday (November 2 - 4 and 9)

HONORARY OBSERVER MANAGEMENT: Assist with operation of tournament guests granted access to walk inside the ropes. Operate with PGA TOUR staff the logistics, credential distribution, guidelines, escorting guests to #1 tee, and photo process.

Dates of Operation: Thursday - Sunday of tournament week (November 5 - 8)

LONG DRIVE/SHOTLINK: Measure and record the yardage of a professional’s ball on the fairway using scoring devices provided by the PGA TOUR Staff. SHOTLink volunteers may be required to climb onto a platform which can be up to six (6) feet off the ground.

Dates of Operation: Thursday - Sunday of tournament week (November 5 - 8)

MARSHALS Provide gallery noise control, assist in player movement on and off the course due to weather, help locate errant golf shots and provide spectators with general information. The committee requires standing for extended periods of time in addition to walking to various positions around the hole.

Dates of Operation: Wednesday - Sunday of tournament week (November 4 - 8)

MEDIA SERVICES: Assist with the PGA TOUR Champions Media Director in registration, welcoming and providing proper credentials to Local, National and International journalists. Answer phone lines, produce daily clippings and provide scoring information to the media as needed.



Charles Schwab Cup Championship

2020 VOLUNTEER APPLICATION

Phoenix Country Club, Phoenix, Arizona | November 4 – 8



Dates of Operation: Monday - Sunday of tournament week (November 2 - 8)

OFFICE SUPPORT: Assist in the Tournament Office prior to and during the tournament by providing general administrative duties to include answering the phones, answering questions, projects. This Committee sometimes requires a lot of downtime due to the unpredictable workloads, so it is recommended that volunteers bring a book or tablet to pass time.

Dates of Operation: Advance week and tournament week (October 26 - November 9)

PLAYER SERVICES: Assist PGA TOUR staff in providing exceptional service to the PGA TOUR Champions professionals throughout the week. Act as a concierge for the players including player registration and answering questions from the players and/or their family members.

Dates of Operation: Monday - Sunday of tournament week (November 2 - 8)

PRACTICE AREA: Set-up and maintain the practice facility for the players by stocking and distributing practice range balls, drinks, snacks. Regulate access for the contestants and tournament officials.

Dates of Operation: Monday - Sunday of tournament week (November 2 - 8)

SPECIAL EVENTS: Assist with the coordination, set-up, tear down, registration and operations for special (non-Pro-Am) events prior to and during tournament week. Events include but are not limited to – Putt Fore Charity Event, Military Appreciation Day, Youth Day, and other TBD Charles Schwab Cup Championship events.

Dates of Operation: TBD; events are mainly during tournament week (November 2 - 8) but one or two may be prior to event and off-site.

STANDARD BEARERS: Accompany each group of professionals during play and display their scores on a standard sign. Must be able to carry a standard sign (approx. 7 lbs.) and walk 18 holes without a break. All volunteers are required to work the Wednesday Official Pro-Am, if needed.

Dates of Operation: Wednesday - Sunday of tournament week (November 4 - 8)

SUPPLY DISTRIBUTION: To inventory, distribute and maintain tournament supplies such as ice, coolers, drinks, and spectator information to designated areas. Committee requires a significant amount of lifting. Golf cart operation may be required. **Must be age 18 or older with a valid driver's license to operate a golf cart transporting supplies.**

Dates of Operation: Pre-Saturday - Post Monday (October 31 – November 9)

TRANSPORTATION: Provide transportation to professionals and VIP guests before, during and after the tournament. Assist with the inventory and control the distribution of official tournament vehicles prior, during and post tournament. This Committee sometimes requires a lot of downtime due to the players' unpredictable schedule, so it is recommended that volunteers bring a book or tablet to pass time. **Drivers must be at least 25 years old and provide a valid driver's license issued by the volunteer's jurisdiction of residency.**

Dates of Operation: Pre-Friday - Post Monday (October 30 – November 9)

TELEVISION SPOTTERS: Assist Golf Channel with responsibilities including carrying microphones and equipment and relaying for Golf Channel staff. This committee requires some golf knowledge, ability to walk the course/keep pace and minor lifting.

Dates of Operation: Thursday - Sunday of tournament week (November 5 - 8)

UNIFORM DISTRIBUTION: Inventory and distribution volunteer apparel and credentials. Responsibilities include management of uniform distribution area, apparel exchanges, sales and returns. Minimal lifting is required.

Dates of Operation: October 16, 23, and 30 (Dates are tentative and subject to change)

VOLUNTEER SERVICES HQ: Responsible for the operation and management of Volunteer HQ during tournament week (exclusive use of credentialed volunteers). Assist with food and beverage; lunch chits; check-in; maintain clean hospitable environment and merchandise sales.

Dates of Operation: Monday - Sunday of tournament week (November 2 - 8)

WALKING SCORERS: Record statistics and scores of players on a Palm Pilot during competition rounds and must be able to walk 18 holes.

Dates of Operation: Wednesday - Sunday of tournament week (November 4 - 8)

VOLUNTEER TERMS AND CONDITIONS

Age: Unless otherwise approved by the Tournament, you must be at least 18 years of age to be considered for a volunteer position at the tournament. Some positions require age 25.

Transportation/ Accommodation: Volunteers involved in the tournament understand that transportation and accommodation will not be provided by the tournament.

Shift Hours: Volunteer duties are applicable before, during and after the tournament. You will be notified of the shifts (service hours) that you will be required to complete. You will also be notified as to who you will report to (Division and Committee Chairman). You may be required to attend scheduled trainings and briefings. You will be informed of the location and time of any training(s) and briefing(s) well in advance.

Dress Code: Closed toe shoes (sandals and traditional spikes are not permitted), khaki bottoms (black bottoms for Committee Chairmen), 2020 CSCC Volunteer shirt & 2020 CSCC Volunteer jacket. 2020 optional additional jacket can be worn in place of the jacket. Wearing the floppy hat, straw hat, ball cap or visor is optional; however, if you wear any headwear it must be the official 2020 CSCC Volunteer hat or visor. **Your Volunteer credential is required for access to the course. Your uniform and credential are NOT transferable and, if lost, will not be replaced.** You will be responsible for the maintenance, cleanliness and laundry of your own volunteer clothing.

Safety: We take pride in observing high standards of safety throughout the tournament. We endeavor to provide you with the safest volunteering conditions possible. As a member of the volunteer team, you are expected to comply with all safety best practices and requirements associated with your volunteer position and support related policies and procedures. Please follow the Division and Committee Chairman's instructions with respect and safety at all times. Volunteers should communicate any and all problems, conflicts or suggestions (safety or otherwise) to their Committee and/or Division Chairman.

Golf Cart Acknowledgement: Golf carts are specifically used for the transportation of person but are used for utility purposes as well. They are significant value to our championship for efficiency and economic transportation. Recognizing that golf carts are moving vehicles, the TOUR has established safety rules and procedures for the safe operation of these vehicles. Golf cart operation will be governed by rules specified by TOUR. Volunteers must be 18 years old to operate a golf cart transporting supplies and 25 years old to transport passengers. **Volunteers using a golf cart will be required to sign a separate Golf Cart Safety Training Acknowledgement and Liability Release prior to operating a golf cart.**

Eligibility: Volunteers are subject to verification or eligibility by background and/or reference checks at the option of PGA TOUR. Some volunteer positions may require prior experience or training with specific equipment. You will not be eligible to volunteer in the future or may be dismissed during the tournament week for (but not limited to) the following:

- Consumption/being under the influence of alcohol or drugs while on duty
- Theft
- Insubordination, abuse or mistreatment of players, fans, tournament staff, visitors, guests or other volunteers
- Failure to abide by tournament policies and procedures
- Failure to complete your shift(s) as directed by your Vice or Committee Chairman
- Allowing another person to use your volunteer credential
- Seeking autographs outside of the designated autograph area
- Entering restricted areas without proper credentials
- Cancelling without returning items ordered/purchased as part of the volunteer program
- Not being punctual and/or leaving your post unattended

Dismissal will NOT entitle any volunteer to a refund of the payment for the Volunteer Package. PGA TOUR reserves the right to accept or reject applications in its sole discretion.

Use of Trademarks: Volunteers may not use the tournament name or logo, website content, written agreement or any material and publication that carry the tournament marks in any way without the written permission of PGA TOUR.

Volunteer Credential Terms: Each volunteer grants permission to TOUR to utilize his or her image or likeness incidental to any live or recorded television or other transmission or reproduction in whole or in part of the Tournament. Volunteers agree not to transmit or facilitate transmission of any account, description, picture, or reproduction of the Tournament, including, without limitation, scoring-related data, without the specific advance written permission of TOUR. For security purposes, no bags larger than six inches will be permitted onto the golf course, including purses, chair bags, and camera cases. Volunteers hereby consent to the reasonable inspection of their person and property before entering the Tournament, which inspection may include, without limitation, metal detection. No food, coolers, ladders, signs,



Charles Schwab Cup Championship
2020 VOLUNTEER APPLICATION
 Phoenix Country Club, Phoenix, Arizona | November 4 – 8



banners, radios, televisions, firearms, explosive devices, etc. will be permitted on the grounds. All mobile phones, PDA's and pagers must be on silent or vibrate and must be used in accordance with the posted Mobile Device Policy. NO cameras or camcorders are allowed during tournament rounds. No alcoholic beverages may be brought onto or taken from the grounds of the Tournament. Volunteers agree to abide by all rules and regulations established by the TOUR and the Tournament, and a violation of such rules and regulations, including failure to appear for a scheduled volunteer shift, can be a cause for termination of the license granted herein, forfeiture of the volunteer credential and removal from the Tournament. The volunteer credential cannot be used in a promotion or offered as a prize without permission from TOUR. Resale of the volunteer credential is not permitted. It is unlawful to reproduce the volunteer credential. TOUR reserves the right to revoke any volunteer credential and cancel all privileges connected therein.

Integrity Program: The PGA TOUR Integrity Program is intended to maintain integrity and prevent betting-related corruption in PGA TOUR competitions. Each volunteer is subject to the terms of the PGA TOUR Integrity Program Manual (the "Integrity Program Manual"). The Integrity Program Manual, among other things: prohibits volunteers from betting on the Tournament and providing inside information to third parties for purposes of betting on the Tournament; and requires volunteers to report any violations of the Integrity Program Manual to the TOUR. A violation of the Integrity Program may result in dismissal from volunteering for the Tournament, among other consequences.

No On-Course Autograph: PGA TOUR will continue to have a policy in place for both practice rounds and competition days. In response to the growing number of comments and concerns from participating players surrounding Volunteers soliciting autographs, especially when taking advantage of the access they are granted in a working capacity, this policy will be strictly enforced among all volunteers. **Volunteers must adhere to the No Autograph policy at ALL times (this includes taking selfies/photographs). There will be a zero tolerance policy, if you are reported asking for autographs your credential will be removed and you will be asked to vacate the golf course.** In order to enforce this, Volunteers are also required to refrain from autograph seeking at any time they are dressed in uniform on site. Autographs will be permitted when a volunteer is off shift, wearing his/her street clothes, and in a designated autograph zone. The *No On-Course Autograph Policy* is meant to enhance the experience and safety for all parties, we appreciate your cooperation.

Names and Likeness: The individual signing below (the "Individual") hereby consents to the nonexclusive use by PGA TOUR, Inc. ("TOUR"), TOUR's subsidiaries, affiliates and designees, including a third party commercial sponsor selected by TOUR, of the Individual's name, image, voice, likeness, and/or other distinctive or identifying characteristics (collectively, the Representation"), as captured during a professional golf tournament sanctioned by TOUR (and related TOUR-sanctioned events), in any and all media, its support of TOUR and its products, services, initiatives, including sponsored products, services and indicatives, provided that the Representative will be used in a conscientious manner that is consistent with the sportsmanship and integrity of the PGA TOUR and its tournaments. Individuals hereby discharges and releases TOUR and TOUR's subsidies, affiliates and designees from any and all claims, damages or causes of action arising in connection with the use of the Representation in accordance with the terms herein.

RELEASE OF LIABILITY
 In connection with my activities listed herein as a volunteer at the Tournament to be held at Phoenix Country Club, Phoenix, Arizona, I agree and understand that my presence at the Tournament and any volunteer work or services performed by me for the Tournament, TOUR, Charles Schwab, Phoenix Country Club, their affiliates and subsidiaries and their respective officers, directors, agents, members, employees and officials, as well as any other volunteer (collectively referred to as "the Indemnified Parties") may expose me to both unknown and unanticipated risks of harm or injury. In consideration of and as a prerequisite to my participation as a volunteer, I acknowledge that such risks exist, assume all such risks, and release and discharge the Indemnified Parties from any and all claims for liability for personal injury (including death) or property damage that I may suffer while performing such volunteer work or service, whether or not on the premises of Phoenix Country Club, including, without limitation, any claim arising out of any condition of the premises used by TOUR for the Tournament or the conduct or any person in connection with the preparation for, supervision of, or conduct of the Tournament or any practice round or activity connected or related to it. I accept full responsibility for the costs of treatment for any injury or damages I may suffer while participating as a volunteer in connection with the Tournament. I have fully informed myself of the contents of this Release by reading it before signing it and agree to be bound by the terms set forth herein in consideration for performing volunteer services.

VOLUNTEER'S SIGNATURE: _____

DATE: _____

Printed Name of Volunteer: _____