



FORE YOUR SAFETY!

Promoting Tournament Safety for Employees, Volunteers, Players, and Guests

First Aid – The Unsung Heroes

When constructing the operations plan for your tournament, it is imperative to consider the medical needs of your guests, players, volunteers, staff and vendors. First Aid medical providers can consist of multiple parties depending on the size and scope of your event. Typically, a local hospital or medical practice and County EMS is contracted to provide such services. A recommended best practice is to have doctors and nurses work out of the predetermined examination areas located throughout the golf course and for EMS providers to respond via golf carts, on foot and/or bike units.

Preparation

Tournament First Aid should have a wealth of knowledge pertaining to the event layout, which includes hospitality locations, hole routing, gate times, compound spaces, parking lots, special events, clubhouse/player sensitive areas and any other area where their services may be required.

The First Aid providers should be familiar with golf tournament etiquette and abide by PGA TOUR and local tournament policies. **HOWEVER**, in the event of an emergency or medical response,

First Aid should be the governing authority. Numerous pre-event onsite meetings should be held between the First Aid providers, tournament staff, host club staff and local authorities to create a plan of action tailored to your event.

Reporting & Radios

Incident reporting and radio use are essential trainings to hold with your events First Aid providers.

Incident reporting should take place in real time and helps keep a pulse on what is happening at your event. At least one member of the tournament staff should be in constant communication with a First Aid provider throughout the event.

First Aid providers should be expected to complete Incident Reports with relevant information about incidents and notify tournament staff immediately. In turn, tournament staff can then further investigate and communicate directly with injured parties to provide top level customer service.

Establish a communication protocol between First Aid providers and tournament staff during prevent planning. Determine what radios will be used by the First Aid providers

and what channel will be called in the event of an incident.

Supplies

Setting up your First Aid providers to succeed starts with training and efficient communication. During the pre-event meetings, outline who is responsible for providing certain materials. Items to consider are golf carts, exam space, ambulance, beverages, course maps, radios and medical supplies.



A Special Thanks

Just like everyone else who make PGA TOUR events so special, First Aid providers do their job quietly and efficiently and do not ask for praise. However, they are on site to be the ones running into the burning building and not away, so be sure to say thanks whenever you encounter a member of the First Aid team!