

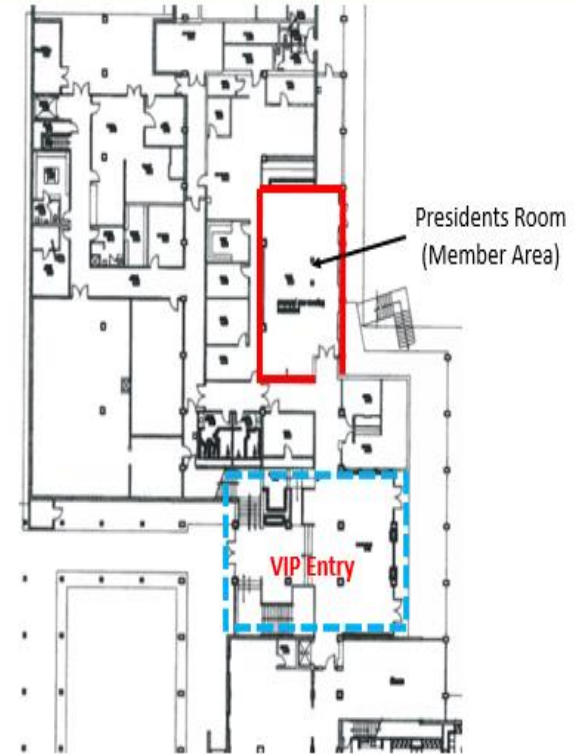
CADDIE SERVICES



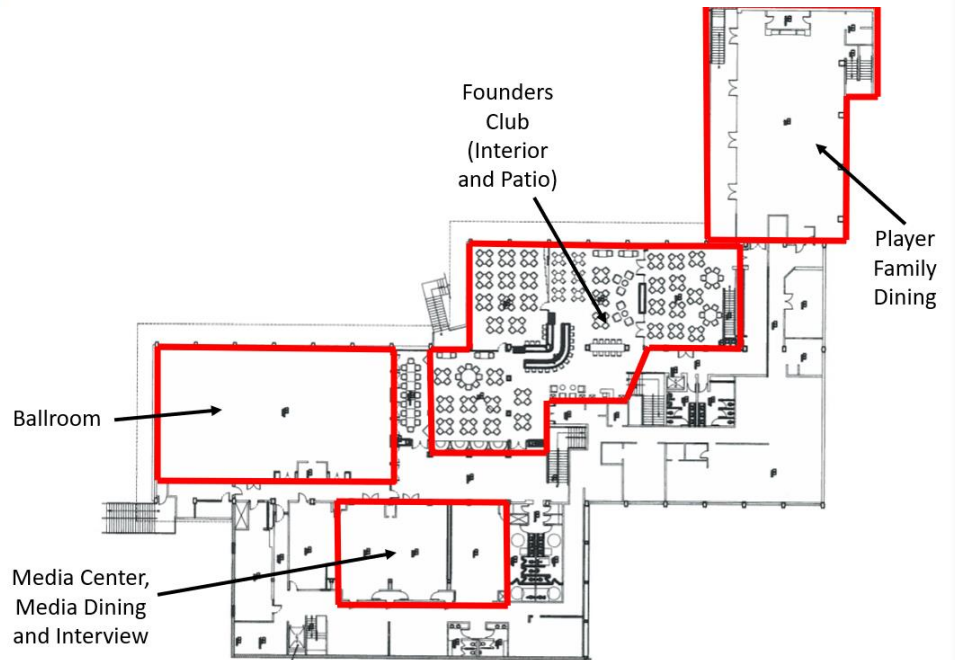
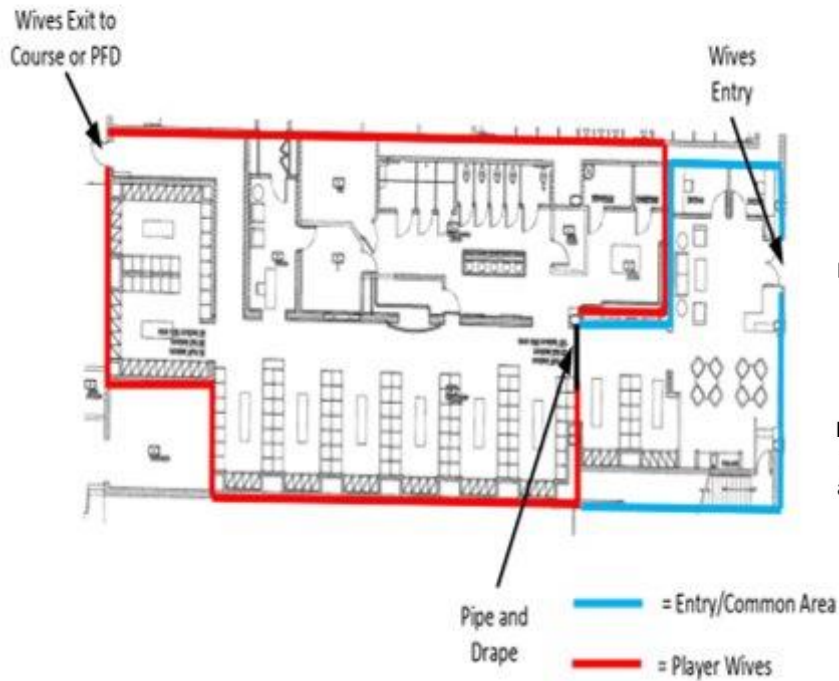
PCC – First Floor



PCC – First Floor (President's Room)



PCC - Women's Locker Room



Location: Goldwater Grill

Staff: PGA TOUR Champions Operations Team / Caddie Services
Volunteers

Time/Date:

- Monday - Tuesday: 8:00am – 5:00pm

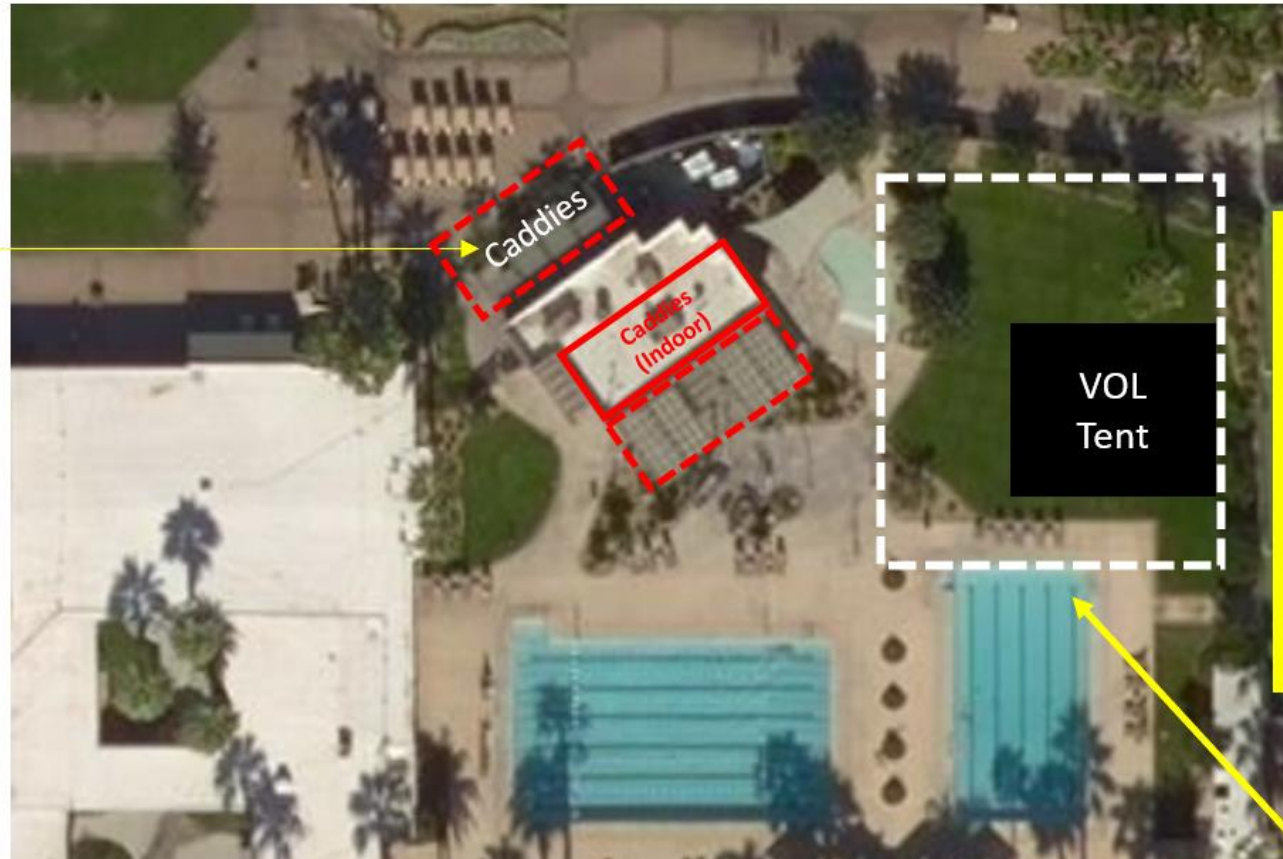
Registration Process for Caddies:

- Arrive Phoenix Country Club and immediately register
- Register via iPad

Receive a Caddie Packet that includes:

- Caddie Handbook
- Yardage Book
- List of Restaurants (provided by host hotels)
- Gift from Charles Schwab
- Packets will be pre-packed and organized alphabetically by Tournament Staff

- Caddie
Registration**
- Bag Staging
 - Caddie Bib Pick
Up
 - Daily Check In



Location: Goldwater Grill – Pool Area adjacent from the 1st Tee

Hours of Operation:

- Monday, November 7 8:00 a.m. – 5:00 p.m.
- Tuesday, November 8 8:00 a.m. – 5:00 p.m.
- Wednesday, November 9 6:00 a.m. – 6:00 p.m.
- Thursday, November 10 8:00 a.m. – 5:00 p.m.
- Friday, November 11 8:00 a.m. – 5:00 p.m.
- Saturday, November 12 8:00 a.m. – 5:00 p.m.
- Sunday, November 13 8:00 a.m. – 5:00 p.m.

CADDIE DINING HOURS

Access to Player Family Dining is limited to professional caddies only

BREAKFAST HOURS

Monday, November 7	7:00 a.m. – 11:00 a.m.
Tuesday, November 8	7:00 a.m. – 11:00 a.m.
Wednesday, November 9	5:00 a.m. – 10:00 a.m.
Thursday, November 10	7:00 a.m. – 10:30 a.m.
Friday, November 11	7:00 a.m. – 10:30 a.m.
Saturday, November 12	7:00 a.m. – 10:30 a.m.
Sunday, November 13	7:00 a.m. – 10:30 a.m.

LUNCH HOURS

Monday, November 7	11:00 a.m. – 4:30 p.m.
Tuesday, November 8	11:00 a.m. – 4:30 p.m.
Wednesday, November 9	11:00 a.m. – 4:30 p.m.
Thursday, November 10	11:30 a.m. – 4:00 p.m.
Friday, November 11	11:30 a.m. – 4:00 p.m.
Saturday, November 12	11:30 a.m. – 4:00 p.m.
Sunday, November 13	11:30 a.m. – 4:00 p.m.

CADDIE PARKING

- Caddies will park in Lot 1 of the Phoenix Country Club
- Caddies will receive a Lot 1 parking pass if using personal vehicle



Pairings will be provided in Caddie Dining each morning,

Wednesday – Sunday

- Wednesday: Players will not be assigned an Official Pro-Am specific bib
- Thursday – Sunday: Players will all have the same color and style competition bib
- Please note, the current Charles Schwab Cup points leader will have a unique caddie bib and will also be designated on the Pairings

Morning Routine

- Clean caddie bibs will be dropped off each morning in Caddie Services Area, Wednesday – Sunday (Goldwater Grill)
- Player names should be organized alphabetically
- Apply player names to bibs and organize alphabetically
- Caddies will pick-up bibs in Caddie Dining before each round

Evening Routine

- Caddie Services volunteers to be stationed at Scoring next to the Tennis Shop
- Caddies will drop-off bibs at Scoring after their round
- Inventory bibs and make sure all have been delivered. Report any missing names or bibs to tournament staff.
- Drop off dirty bibs in a bin located at the Pro Shop or Goldwater Grill.

Morning Routine

- Clean caddie towels will be delivered each morning, Monday – Sunday
- Caddies will come pick-up towels before their round

Evening Routine

- Caddies will drop-off towels after their round
- Drop off dirty towels in a bin located at the Pro Shop

- Volunteers will receive a copy of the Caddie Handbook via email the week of November 1st
- Volunteers should familiarize themselves with the handbook and all the important details for caddies

CADDIE HANDBOOK

TOURNAMENT STAFF

Tiffany Nelson-Thorne, Executive Director
480-707-8275

Kristi Lee Fowlks, Tournament Service Manager
503-320-4317

Blake Kuehner, Operations Manager
480-242-7322

CADDIE SERVICES CHAIRMAN

Keith Arndt
480-828-7834