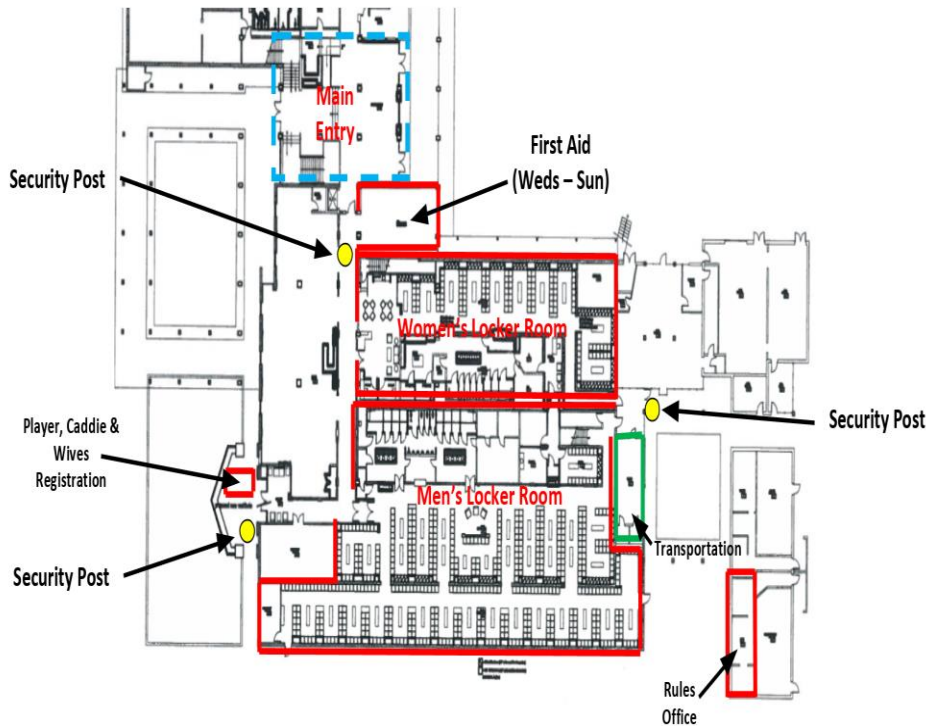
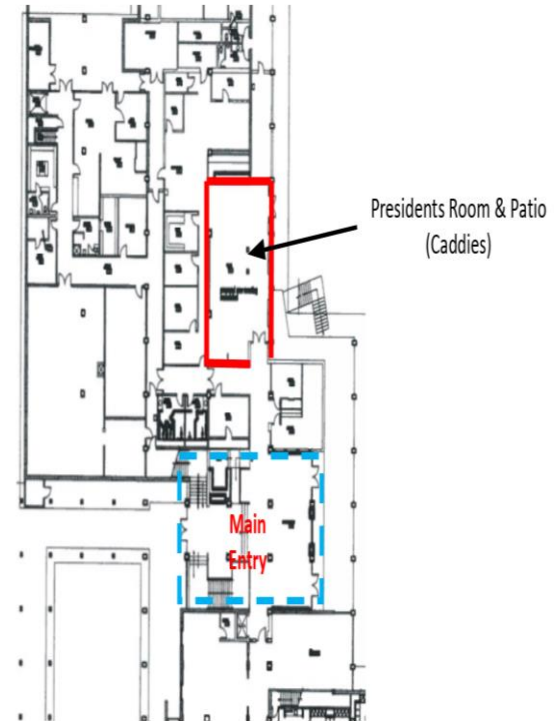


PLAYER SERVICES

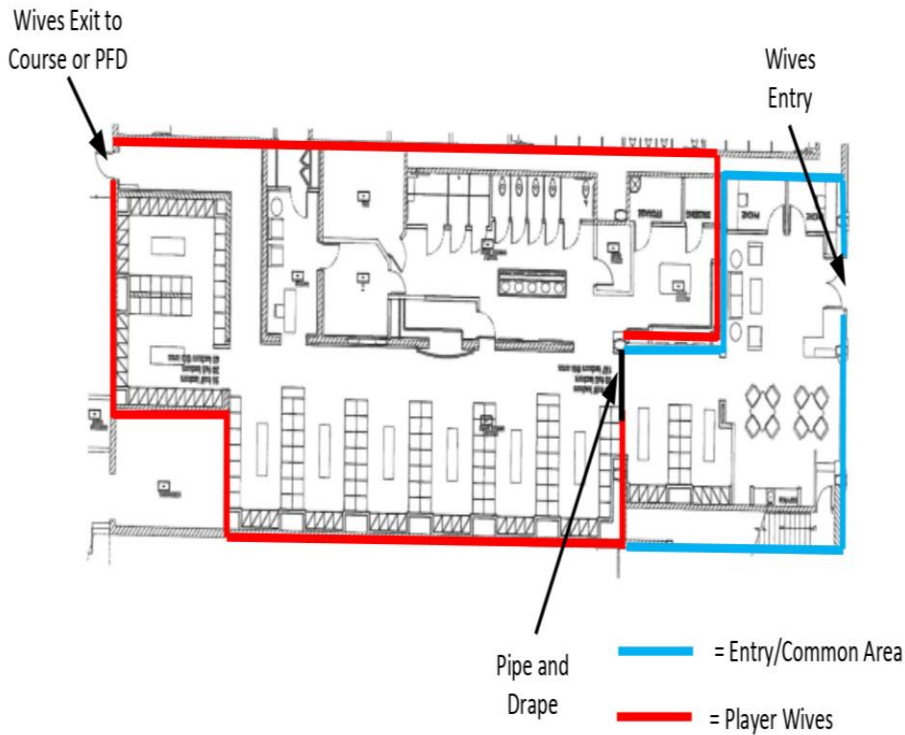
PCC - First Floor



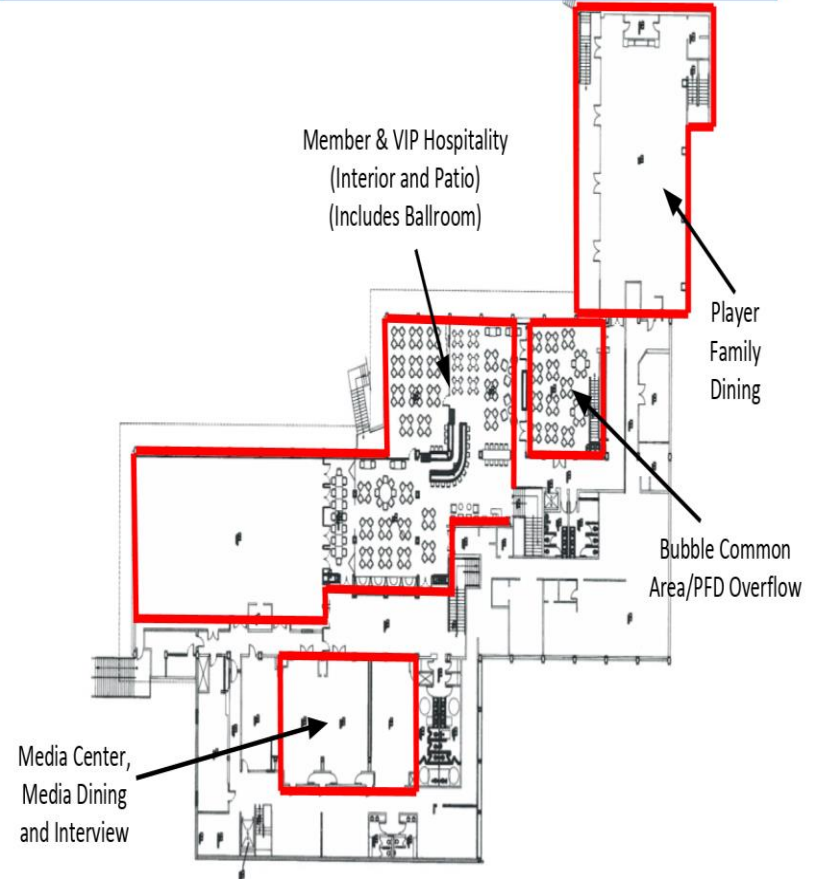
PCC - First Floor (President's Room)



PCC – Women's Locker Room



PCC – Second Floor



PLAYER/CADDIE BUBBLE

PCC – Player Parking Lot



Monday – Tuesday

Assist PGA TOUR Champions Staff with Player and Caddie registration, if volunteers are needed

Player and Player Spouse Concierge Service

Wednesday – Sunday

Player and Player Spouse Concierge Service

Inquiries may include but are not limited to:

- Restaurant recommendations
- Medical needs

No Autographs or Player Dry Cleaning in 2020.

COVID- 19 Testing Location:

Park and Ride lot at the Veterans Memorial Coliseum

1951 West Encanto Blvd., Phoenix, AZ 85009

Dates & Hours:

- Saturday 10/31 7:00am – 3:00pm
- Saturday 11/1 7:00am – 5:00pm
- Monday 11/2 7:00am – 5:00pm
- Tuesday 11/3 7:00am – 5:00pm
- Wednesday 11/4 7:00am – 5:00pm

Confirmation:

- Results will be communicated through the Healthy Roster App
- Once test results are received, go to confirmation tent at testing location to receive negative test wristband

FINAL FIELD & ARRIVALS

- The final field is set on Friday, October 30th
- Players will arrive Sunday, November 1 – Tuesday, November 3
- Tournament will provide a field list with player headshots to
Player Services

Location: Member Entrance, adjacent to the Player and Caddie Parking Lot

Staff: PGA TOUR Champions Operations Team

Time/Date:

- Monday: 7:00am – 5:00pm
- Tuesday: 7:00am – 5:00pm

Registration Process for Players & Caddies:

- Arrive Phoenix Country Club and immediately register
- Receive their COVID-19 negative test wristband
- Register via iPad
- Receive a Player or Caddie Packet that includes:
 - Player or Caddie Handbook
 - Yardage Book
 - List of Restaurants (provided by host hotels)
- Packets will be pre-packed and organized alphabetically by Tournament Staff

- Courtesy cars will be provided by San Tan Ford for the 2020 Charles Schwab Cup Championship

Player Transportation

- Each PGA TOUR Champions professional will receive one (1) courtesy car the week of the tournament.
- Transportation Committee Chairman:

- Andres Kraemer

- transportation@golf-volunteers.com

- Cell: 703. 395.5856

- Taylor Nectchert

- taylornectchert@pgatourhq.com

- Cell: 201. 739.8177



- Players will park in Lot 1 of the Phoenix Country Club
- Players will receive a Lot 1 parking pass if using personal vehicle
- All players will be thermal screened prior to exiting their vehicle each day



- **Player Family Dining:** Players and Spouses
- **Locker Room:** Players Only
- **Practice Facility:** Players and (1) Coach, Instructor, Interpreter or Manufacturer Rep
- **Physio Trailers:** Players Only
- **Scoring:** Players Only
- **Media Flash Interview:** Players Only

No Player Family or Additional Guests are permitted at the 2020 tournament.

Access to Player Family Dining is limited to contestants and spouses.

LOCATION

- Men's Grill
- Women's Grill (Overflow)
- Landing outside of Locker Room Entrance

FOOD SERVICE

- All food will be in to-go containers
- Encouraging players and spouses to not congregate in Player Family Dining

PLAYER FAMILY DINING

- Players and player spouse can order to-go dinner from Phoenix Country Club, at their cost
- Menus will be available in Player Family Dining (daily)
- Players and spouses can place their order anytime throughout the day – hours varies. Defer to PLAYER DINING HOURS on slide 13
- Players will also receive a list of local restaurants with to-go dinner options in their player packets

- Players or their caddies should visit the Phoenix Country Club bag drop area, Phoenix Country Club golf staff will be there to assist
- To coordinate practice rounds, communicate with Phoenix Country Club golf staff
- Players will be permitted to use a cart for Practice Rounds, Official Pro-Am and Competition Rounds
- Player golf carts will be staged adjacent to the Phoenix Country Club Pro Shop

- Volunteers will receive a copy of the Player Handbook via email the week of October 26th
- Volunteers should familiarize themselves with the handbook and all the important details for players including Transportation Hours, Player/Family Dining, Caddie Information, Practice Areas, Medical Needs, etc.

PLAYER HANDBOOK

PLAYER SERVICES BINDER

TOURNAMENT STAFF

Tiffany Nelson, Executive Director

Kristi Lee Fowlks, Tournament Service Manager

Blake Kuehner, Operations Manager